



NEWS
For Immediate Release:
Tuesday, June 3, 2014

CONTACT: April Wiesner
Phone: (330) 643-8386
wiesner@prosecutor.summitoh.net

CSEA Announces New Employer Hotline

Hotline will enable payroll administrators to more efficiently process child support payments

AKRON, OHIO – June 3, 2013 – Summit County Prosecuting Attorney Sherri Bevan Walsh today announced that the Summit County Child Support Enforcement Agency (CSEA) has established an employer hotline for payroll administrators. The hotline allows payroll administrators to easily find answers to questions regarding income withholding, national medical support notices and other employer-related child support issues.

“By creating a dedicated hotline for questions specific to employer-related child support issues, we are helping employers process their employees’ child support documents more efficiently,” said Prosecutor Walsh. “At the Summit County CSEA, we are continually seeking new ways to improve and increase child support payments. This is just one more tool that makes it easier for payments to be processed.”

Employers can receive the hotline number by contacting Kim Haidet at kimberly.haidet@jfs.ohio.gov. They can also visit http://jfs.ohio.gov/OCS/employers/CSPC_Overview.stm or <https://co.summitoh.net/prosecutor/index.php/services-provided> for more information. CSEA clients should log on to the customer service web portal at <http://jfs.ohio.gov/ocs> or call CSEA at 330-643-2765 to manage their cases.

About CSEA

The Summit County Child Support Enforcement Agency collects nearly \$84 million annually and handles close to 50,000 child support cases. Each year it establishes support orders for approximately 4,000 children. Since its inception in 2001, the Criminal Non-Support program has collected more than \$32 million through its aggressive prosecution of individuals neglecting to pay child support. You can learn more about CSEA on its website: <http://co.summitoh.net/prosecutor/index.php/divisions/child-support-enforcement>.