

NEWS RELEASE

Ilene Shapiro—Summit County Executive
FOR IMMEDIATE RELEASE



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Summit Emergency Communications Center named Ohio Dispatch Center of the Year

SUMMIT COUNTY, OHIO—County Executive Ilene Shapiro is pleased to announce the Summit Emergency Communications Center (SECC) has been named the **2025 Ohio Gold Star Dispatch Center of the Year**. The award was presented on September 16 in Delaware, Ohio, as part of the Ohio Gold Star Awards program.

The Gold Star Awards honor exceptional emergency communications professionals and teams and recognize the important role telecommunicators play in the safety and well-being of communities throughout Ohio. The program is held in conjunction with the Ohio NENA/APCO Joint State Conference.

"This recognition is a testament to the incredible team we have built at the Summit Emergency Communications Center," said Executive Shapiro. "Our dispatchers are often the first point of contact during someone's most difficult moments, and the work they do every day requires skill, compassion and an unwavering commitment to public safety. I am incredibly proud of the entire SECC team and pleased to see their hard work recognized statewide."

SECC is a regional emergency communications center serving communities and public safety agencies throughout Summit County. By bringing emergency communications services together in one centralized operation, participating communities can share technology, resources and expertise while maintaining high-quality service for residents and first responders. SECC currently provides dispatch services for Boston Heights, Copley, Coventry, Cuyahoga Falls, Fairlawn, Mogadore, Munroe Falls, Silver Lake, Stow and Tallmadge, as well as the Summit County Sheriff's Office and Summit Metro Parks.

More information about the Ohio Gold Star Awards is available at **ohioapco.org/gold-star-awards/**.

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