NEWS RELEASE

FOR IMMEDIATE RELEASE

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County Announces Temporary Relocation of Child Support Enforcement Agency During Ohio Building Renovation

SUMMIT COUNTY, OHIO—As the County continues to undertake renovations to modernize and increase accessibility in the Ohio Building, located at 175 S. Main St. in Akron, Prosecutor Kolkovich's Child Support Enforcement Agency (CSEA) will temporarily relocate.

Effective Monday, October 6, 2025, CSEA will temporarily move to the Russell M. Pry Building, located at 1180 South Main Street, Akron, Ohio 4430, until mid-2026. Hours of operation and phone numbers will remain the same and can be found at https://prosecutor.summitoh.net/division/Child-Support-Enforcement-Agency.html. Services offered at this location will include genetic testing by appointment only, payments, and case management questions.

The majority of CSEA services continue to be remotely accessible via the Ohio Child Support Web Portal and Mobile App https://jfs.ohio.gov/child-support/paying-receiving-support/customer-service-web-portal. Through these applications, clients can chat securely with child support staff, view child support order information, make payments, obtain immediate payment records, set up alerts, and submit documents.

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