

News Release



Ilene Shapiro – Summit County Executive
FOR IMMEDIATE RELEASE

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OhioMeansJob Center to Suspend Public Access; Public Should Apply for Unemployment Online or Over Phone

SUMMIT COUNTY, OHIO—Effective Wednesday, March 18, 2020, the OhioMeansJobs Center located at 1040 E. Tallmadge Ave in Akron will temporarily suspend access to the public. This suspension includes the Resource Room. Summit County residents must apply for unemployment benefits over the phone or online. This requirement was in place prior to the suspension of public access.

To apply for benefits, residents can apply online at www.unemployment.ohio.gov or call 1-877-644-6562 or TTY 1-614-387-8408 (excluding holidays) 8 a.m. to 5 p.m. Monday through Friday. Due to the COVID-19 situation, long wait times are common for those choosing to call. Please consider applying online if possible. The requirement to come into an OhioMeansJobs Center to begin a job search once a claim is filed is being suspended until further notice by the State.

Information about COVID-19 unemployment benefits can be found at <http://jfs.ohio.gov/ouio/CoronavirusAndUI.stm>.

A guide to unemployment compensation can be found at <http://www.odjfs.state.oh.us/forms/num/JFS55213/pdf/>.

Unemployment how-to videos can be found at <http://jfs.ohio.gov/ouio/HowToVideos.stm>.

Troubleshooting Tips:

1. If a Customer needs a **Pin Reset only** contact 866-962-4064
2. If a Customer is having issues accessing the unemployment site using a mobile device, ask them to change to a Full Site View. (Image Below)

Release of Information

Federal law requires you to furnish your social security account number on the claim application(s) in order for your application to be processed. Authority for this requirement is provided in Title III of the Social Security Act and the Internal Revenue Code of 1954 [26 U.S.C. 85, 6011(a), 6050B, and 6109(a)]. ODJFS will use your social security number (1) to report your unemployment compensation to the Internal Revenue Service as potentially taxable income; (2) as a record index for processing your claim; (3) for statistical purposes; (4) to verify your eligibility for unemployment compensation and other public assistance benefits; and (5) as otherwise required or permitted under applicable federal or state law, including Chapter 4141 of the Ohio Revised Code.

I understand that I must report any money that I earn from employment or self-employment, including payments made in cash and that in order to receive unemployment insurance benefits, I must be able, available and actively seeking full-time work. I am also aware if I knowingly make false statements or fail to provide the required information, I may lose my unemployment insurance benefits and be prosecuted under the law.

WARNING: If all your employment in the past 18 months was in one state and that state is not Ohio, you cannot file using this online application. **[Click here for more information.](#)**

I Agree

Cancel

[Full Site](#) | [Processing Centers](#)

Build: 1062.20.03.04

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