



SUMMIT COUNTY 9-1-1 CONSOLIDATED CAD



Summit County Consolidated CAD Project CAD Oversight Committee Minutes

December 2nd, 2020, 8:00 A.M.

ATTENDEES

Mike Banks, SCDPS
Brian Harding, City of Akron
Ian Faieta, SCDPS
Jeff Film, City of Stow
Stephen Ameling, City of Fairlawn
Leigh-Ann Slaughter,
Jason Roblin, MCM Consulting
Justin Delaney, City of Tallmadge
Bryan Snavely, City of Stow
Mike Szabo, SCDPS
Mike McGrady, MCM Consulting
Jack Davis, City of Cuyahoga Falls
Jeff Funai, City of Green

Brian Nelson, Summit County
David Kline, City of Tallmadge
Ron Williams, City of Tallmadge
Diane Miller-Dawson, Summit County
Terry Wisener, City of Fairlawn
Brad Whitfield, SCSO
Tina Alarcon, City of Tallmadge
Todd Shafer, City of Cuyahoga Falls
Leon Henderson, City of Akron
Mark Stone, City of Stow
Jim Costello, City of Stow
Charles Brown, City of Akron

Roll Call

Approval of Previous Minutes

Motion by Brian Nelsen, Second by Captain Brian Harding. Passed unanimously by voice vote.

Old Business

Involta would like to move us to a new storage platform within their facility. No cost change to us, and they stated we should see no impact to service on our end. They will coordinate with Mike and Ian on a date.

Routine Agenda Items:

CAD Update

As of today's date, the CAD system has processed roughly 370,000 calls for service.

Training was conducted at the ESC on November 12th and 13th which focused on CAD Dispatcher training. The CAD project had originally had an agreement with the ESC to occupy the facility until November 20th of this year. After speaking with the Superintendent at the Educational Services Center, they felt it would be best if we no longer held any trainings there strictly due to the COVID19 situation in summit county. This Friday Mike and Ian will be going out to the ESC to disassemble the 13 workstations and bring them back to the Ohio building for storage until we can find a new location or possibly distribute them evenly to the group for an inhouse setup for remote training early next year. If anyone has any ideas or solutions they can provide, please contact Ian.

On November 20th a software patch was applied to the systems test side that was to fix multiple go-live issues that were discovered through the training phase. Teams are working through those issues and reporting back to Tyler which issues were resolved and which ones still need attention.



SUMMIT COUNTY 9-1-1 CONSOLIDATED CAD



With the increased daily cases that Mike and Ian receive to enter into CAD, they reached out to Tyler to assist with some sort of import tool that they could use to get the addresses into CAD without manually having to enter anywhere from 100 to 150 addresses a day. On Tuesday November 24th, they connected Matthew Spencer from Tyler who deployed the requested COVID19 tool.

Last Wednesday and this Monday, Mike and Ian met with reps from Datamark to verify they have an affordable and beneficial product for our project should we move forward with their solution. Ian and Mike have a meeting today following this and the Regional Dispatch Meeting with Datamark and the city of Akron GIS to verify it is going to be beneficial to them as well. From what they have seen so far, this will be a centralized location to validate, and edit our CAD GIS maps, and will be a major assistance when transitioning to NEXTGEN 911 requirements.

Tyler has been much more responsive and active in our environment to assist in resolution of issues that we discover. Mike and Ian are connecting on a daily basis 2-3 developers and staff remotely to our production and test servers for testing and improvements.

It appears Tyler has made major improvements to the Crewforce maps and application. They have seen increased stability and uptime of use by the city of Akron whom is the busiest and heaviest user of the application and they have not reported any major issues since this fix was applied weeks ago. Ian and Mike are however working with Green and Chief Funai to evaluate their disconnect issues they are having which more than likely will be related to hardware age and IOS version mismatch. They are actively working with Green to get Crewforce logs submitted to Tyler support for a final verdict.

IT Subcommittee Update

There has been no major change in the IT Subcommittee, only some slight improvements to 2 agencies:

Cuyahoga Falls:

Been working with Mark Rehs, Brian Cooper, and Zach Boyce. They continue to add more mobiles to their fleet in preparation for deployment for go live and are switching over to our Netmotion servers for connection to the CAD.local domain.

City of Stow

Been working with AJ, Sean Shots, Lisa Paxton, and Captain Snavely. Dustin from Fairlawn gig has met with Sean and assisted with any connection issues Stow was having and Sean has confirmed he now has a solid path to the CAD environment.

We are still on target for a March 23rd, 2021 go-live for RMS and all remaining agencies, and a fully functional product delivered in time for adequate training. We have been told we should be given a more accurate roadmap / timeline at this Thursdays PM meeting



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Budget and Change Orders

The proposed budget was reviewed and explained. Netmotion charges to the city of Akron were removed because they will handle their own licenses. Ian and Mike will be meeting today with DataMark to further review with the city of Akron to see workflow benefits and offerings. This will be the first budget that the project will vote on since the original. Brian Nelson explained that we are carrying over close to + \$700,000 into 2021. Jason Roblin fully expects additional future credits to the project due to Tyler’s delay. The budget presented should be a “not to exceed” budget.

YEARLY On Going Maintenance Costs														
		SCSO	Stow	Cuyahoga Falls	Boston Heights	Akron	Tallmadge PD and Fire	Mogadore PD and Fire	Fairlawn	Green	UA	Silver Lake PD	Lakemore PD	Coventry Fire
Tyler Year 3/Third Party Items	\$476,062	\$75,530	\$42,459	\$61,993	\$0	\$213,869	\$19,179	\$6,006	\$28,621	\$12,058	\$15,261	\$0	\$0	\$1,086
CAD Network/Fairlawn Gig:	\$51,500	\$4,822	\$3,367	\$6,692	\$333	\$27,059	\$2,452	\$1,164	\$2,910	\$873	\$1,621	\$0	\$0	\$208
Servers/Hosting Fees:	\$244,734	\$22,913	\$16,000	\$31,802	\$1,580	\$128,589	\$11,654	\$5,531	\$13,827	\$4,148	\$7,703	\$0	\$0	\$988
Staffing Position:	\$133,900	\$12,536	\$8,754	\$17,399	\$865	\$70,354	\$6,376	\$3,026	\$7,565	\$2,269	\$4,215	\$0	\$0	\$540
ScenePD Maintenance:	\$19,115	\$1,425	\$1,010	\$1,865	\$466	\$11,630	\$648	\$311	\$570	\$0	\$881	\$311	\$0	\$0
Netmotion:	\$29,688	\$2,308	\$1,247	\$3,742	\$0	\$0	\$748	\$312	\$561	\$0	\$936	\$0	\$0	\$0
VMWARE Licensing	\$1,000	\$94	\$65	\$130	\$6	\$525	\$48	\$23	\$56	\$17	\$31	\$0	\$0	\$4
SQL Licensing	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0
GIS Support Services	\$100,000	\$9,362	\$6,538	\$12,994	\$646	\$52,542	\$4,762	\$2,260	\$5,650	\$1,695	\$3,148	\$0	\$0	\$404
Contingencies/Discretionary	\$50,000	\$4,681	\$3,269	\$6,497	\$323	\$26,271	\$2,381	\$1,130	\$2,825	\$847	\$1,574	\$0	\$0	\$202
PROJECT Subtotal Yearly Cost:	\$1,105,999	\$133,670	\$82,708	\$143,115	\$4,218	\$530,840	\$48,248	\$19,762	\$62,585	\$21,908	\$35,370	\$311	\$0	\$3,431
Tyler Credits:	\$ (78,845)	\$ (326)	\$ (2,174)	\$ (2,120)	\$ -	\$ (59,453)	\$ (3,976)	\$ (2,128)	\$ (3,075)	\$ (4,420)	\$ (109)	\$ -	\$ -	\$ (1,064)
PROJECT TOTAL Yearly Cost:	\$1,105,999	\$133,344	\$80,534	\$140,995	\$ 4,218	\$471,387	\$44,272	\$ 17,634	\$ 59,510	\$17,488	\$ 35,261	\$ 311	\$ -	\$ 2,367

Motion to approve the budget by Mayor Dave Kline and a Second by Stephen Ameling. Passed unanimously by voice vote.

New business:

- None

Good of the Order

- None

Motion to Adjourn by Captain Harding, Second by Stephen Ameling.

Next meeting date: 1.6.20 at 8 am via Zoom