



## SUMMIT COUNTY 9-1-1 CONSOLIDATED CAD



# Summit County Consolidated CAD Project CAD Oversight Committee Minutes

October 7<sup>th</sup>, 2020, 8:00 A.M.

## ATTENDEES

Mike Banks, SCDPS  
Brian Harding, City of Akron  
Ian Faieta, SCDPS  
Jeff Film, City of Stow  
Stephen Ameling, City of Fairlawn  
Leigh-Ann Slaughter,  
Jason Roblin, MCM Consulting  
Justin Delaney, City of Tallmadge  
Bryan Snavelly, City of Stow  
Mike Szabo, SCDPS

Brian Nelson, Summit County  
David Kline, City of Tallmadge  
Deb Matz, Summit County  
Diane Miller-Dawson, Summit County  
Tina Alarcon, City of Tallmadge  
Brad Whitfield, SCSO  
Ron Williams, City of Tallmadge  
Todd Shafer, City of Cuyahoga Falls  
Leon Henderson, City of Akron  
Mark Stone, City of Stow

## Roll Call

### Approval of Previous Minutes

Motion by Mayor Dave Kline, Second by Captain Brian Harding. Passed unanimously by voice vote.

### Old Business

- Silver Lake verbally approved quote for RMS
- New Franklin verbally approved quote CAD, Mobile, RMS (Ian Jason)
- Training center equipment moved and functional.

### Routine Agenda Items:

**Hardware and software** - It has been decided with Tyler Technologies, the City of Akron, and the city of Fairlawn to delay their go-live to March of 2021. This will allow teams to better focus on the agencies that are going live in Nov and identify any issues that need fixed prior to Nov 17<sup>th</sup>.

The focus over the past 3 weeks has been training. Training was a little rough at first, but this was expected this due to some officers and deputies never seeing the mobile application. Most of the issues were password resets and permission-based issues which were corrected, and members were better prepared for the upcoming trainings.

The first 2 weeks (Sept 14<sup>th</sup> to the 24<sup>th</sup>) training was roughly from 7am to 5pm at the Educational Services Center. Officers trained on Law Enforcement Mobile application and field-based reporting. That was the bulk of our first 2 weeks with the exception of the additional training topics that were requested by some agencies. These were parallel trainings that occurred remotely at the same time officers were having the mobile training at the ESC. Those topics included Dynamic reporting. Templates, IBR workflow, Evidence, and signature and bar code scanner demo.



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The Second 2 weeks (Sept 29<sup>th</sup> to Oct 9<sup>th</sup>) training varied in times.

These topics were: case generation, bookings, admin and records, property room, DB and Patrol.

The upcoming trainings will be for the dispatchers in preparation for the Nov 17<sup>th</sup> go-live will begin October 27<sup>th</sup>. The trainings are being recorded for future use with the train the trainers to use internally within their agencies. There has been positive feedback from people attending the trainings and look forward to using the new features.

Daily COVID-19 data continues to be obtained from Summit County Public Health and entered into CAD, so dispatch and first responders are alerted prior to arrival of these addresses and can use universal precautions.

On Wednesday morning at roughly 2am, Tyler Technologies corporate network in Plano Texas was compromised with ransomware. After hearing this news, CAD Administration monitored the CAD network closely, and continue to monitor it, but saw no impact on the Summit County infrastructure. Summit County CAD is on its own secure network and are not connected to Tyler's network in anyway. The only impact seen was a cancelled training for that evening

### **Concerns**

We did have a period on Sat September 24<sup>th</sup> at 4pm were incident numbers were not generating in CAD. We contacted Tyler support and the issue was shortly resolved.

### **Budget and Change Orders**

- 47 Netmotion licenses ordered
- Conversion environment extended due to delayed go live by 3 months
- Projection of 2021 budgets has begun

### **New business:**

- Shawn Metcalf from Metro Transit Police with verbal request.
- MSA from The Amazing Cloud
- Tyler's network compromise
- CAD billing mailed out.

### **Good of the Order**

- None

Motion to Adjourn by Captain Brian Harding, Second by Chief Jeff Film.

**Next meeting date: 11.11.20 at 8 am via Zoom**