



SUMMIT COUNTY 9-1-1 CONSOLIDATED CAD



Summit County Consolidated CAD Project CAD Oversight Committee Minutes

September 2nd, 2020, 8:00 A.M.

ATTENDEES

Mike Banks, SCDPS	Brian Nelson, Summit County
Brian Harding, City of Akron	David Kline, City of Tallmadge
Ian Faieta, SCDPS	Deb Matz, Summit County
Jeff Film, City of Stow	Diane Miller-Dawson, Summit County
Stephen Ameling, City of Fairlawn	Tina Alarcon, City of Tallmadge
Leigh-Ann Slaughter, SCSO	Lori Pesci, Summit County
Brad Whitfield, SCSO	Jason Roblin, MCM Consulting
Michael McGrady, MCM Consulting	Ron Williams, City of Tallmadge
Justin Delaney, City of Tallmadge	Todd Shafer, City of Cuyahoga Falls
Bryan Snavelly, City of Stow	Leon Henderson, City of Akron
Mike Szabo, SCDPS	Mark Stone, City of Stow
Terrance Wisener, City of Fairlawn	

Roll Call

Approval of Previous Minutes

Motion by Captain Harding, Second by Mayor Kline. Passed unanimously by voice vote.

Old Business

- Silver Lake provided a quote for RMS
- New Franklin provided quote for CAD, Mobile, RMS
- Training center relocated

Routine Agenda Items:

Hardware and software

Year to date the CAD system has processed 263,798 calls for service with last month being one of the slower months at 28,075 calls.

Personnel and build teams continue to meet virtually for project management meetings and trainings through Tyler Technologies. On August 25th, the CAD production environment was upgraded to 2020.1 version. Teams came together at 4:30am to start performing windows updates and important security patches. At 5:00 am, the system was handed over to Tyler technology for the process of performing a SQL database backup which lasted 7 minutes, and then began to upgrade CAD and RMS to the new version. In total CAD was down for approximately 1 hour between 4:30 am and 5:30 am. After CAD was upgraded Tyler began to upgrade RMS, which in this case took roughly 17 hours to perform. RMS is not live so there was no major impact, but it did effect impounds and alerts for the duration of the upgrade.



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September 14th will begin the mobile and Field based reporting training at select agencies and the Environmental Services Center. Agencies were giving the option to attend the remote training in house or sit in the training at the ESC. There are 12 fully operational test workstations ready for the training with multiple time slots available.

As stated in the last meeting, Tyler has announced that all CAD training moving forward will be remote sessions. Ian and Mike are working through the best and most efficient way to perform this at each training center. Best practice would be to have a moderator at each site to assist with login issues, and any questions that may come up.

Daily COVID-19 data is obtained from Summit County Public Health and entered into CAD, so dispatch and first responders are alerted prior to arrival of these addresses and can use universal precautions.

Concerns

The CAD version is now upgraded to the version that the project will be on during the November go-live. Agencies are diving into the software and testing functionality of it in their environment and attempting to prepare for training. This includes property room barcode process, statutes, tickets, violations, dynamic reporting, warrants, use of force.... Just to name a slight few. There are multiple issues within the RMS that Tyler has stated will be fully functional by go-live, but members are concerned that if they are not fully functional very soon, there will not be enough time to train on the product, especially with larger agencies such as Akron, and some smaller agencies with limited resources.

Build teams

Members are testing certain areas of conversion as they become available and are still meeting on a monthly basis to review functional changes since the upgrade to 2020.1. Teams are covering benchmarks for agencies that are not live yet, and state that they are making progress with response plans and looking at GIS improvements. Summit County GIS will be working closely with November go live agencies GIS teams to get updated information in the system prior to November. Future build team meetings will have the ability to meet at the ESC to familiarize themselves where the training center is and what is offered at that location.

Budget and Change Orders

Scene PD Informational update:

Scene PD as it was in the contract was a site license. It still needs to be installed on all machines that contain Law Enforcement mobile. There were some change orders made to add some of the newer agencies that were not listed in the original contract. For Scene PD licenses please contact Mike or Ian for keys.

L-Tron scanner informational update:

Any agencies that should have received L-Tron scanners and have not received them, they have been ordered and should be received within 2 weeks



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New business:

Silver Lake has given verbal approval to purchase Law Enforcement Records after receiving the quote that they were provided.

New Franklin has given verbal approval to purchase CAD, Mobile and RMS.
Motion by Mayor Kline to accept New Franklin to the project and second by Chief Film.
Passed unanimously by voice vote.

Good of the Order

- None

Next meeting date: 10.7.20 at 8 am