



SUMMIT COUNTY 9-1-1 CONSOLIDATED CAD



Summit County Consolidated CAD Project CAD Oversight Committee Minutes

March 4th, 2020, 8:00 A.M.

ATTENDEES

Mike Banks, SCDPS
Brian Harding, City of Akron
Ian Faieta, SCDPS
Bryan Snively, City of Stow
Stephen Ameling, City of Fairlawn
Leigh-Ann Slaughter, SCSO
Lori Pesci, Summit County
Mark Stone, City of Stow
Jack Davis, City of Cuyahoga Falls
Ron Williams, City of Tallmadge
Leon Henderson, City of Akron
Charles Brown, City of Akron

Jim Costello, City of Stow
David Kline, City of Tallmadge
Deb Matz, Summit County
Brian Nelsen, Summit County
Don Cooper, City of Tallmadge
Brad Whitfield, SCSO
Dale Gooding, University of Akron
Jeff Funai, City of Green
Justin Delaney, City of Tallmadge
Diane Miller Dawson, Summit County
Terrance Wisener, City of Fairlawn
Tina Alarcon, City of Tallmadge

Roll Call

Approval of Previous Minutes

Motion by Captain Brian Harding, Second by Chief Deputy Brad Whitfield. Passed unanimously by voice vote.

Old Business

- The week of 3/16/20 Tyler will be on site for a Business Process Review.
- E-Ticketing
 - On January 28th, Ian met with Mark Lepley from Tyler and he stated he will be shipping out a demo unit of the Brother PocketJet 763 which is what was recommended for our state due to ticket printing capabilities (8") The demo will contain a brother mount, but he stated a Havis mount can be used if there was an established relationship with Havis reps and products. There will be multiple power options, the unit can be hard wired or 12 volt cig lighter jack. The mounting solutions that are favored have 2 different options. 1 is in the glovebox, and 2 is under the armrest.



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Routine Agenda Items

Hardware and software

- Hardware and Network has been stable with no issues to report. Involta stated that they would be upgrading their Antivirus suite that protects the CAD environment. After the servers are updated there will need to be a reboot of every one of the 44 servers in our environment.

This was an opportunity to also apply windows updates, important security patches, and to upgrade the VMware software which allows management of the virtual machines in the CAD environment. On February 26th the process was started on the backend at 6:00 am, and at 7:00 am started the reboot of the 44 servers. Total downtime was approximately 25-30 minutes and all the upgrades/patches were successful.

- This week Larry Pappa from Tyler is on site at the Pry building to assist with the data conversion teams and process mapping.
- The week of 3/16/20 Tyler will be on site for Conversion testing trip 1. They will be testing all the conversion work that the local conversion workshop groups have been mapping.
- March 31st the upgrade from 2019.1 to 2019.2 is scheduled.
This will give users a chance to see any changes to the new version of the CAD system and to train users prior to introducing it into the production environment. Ian has created documentation showing the changes to the system so users will know what to expect.

Build teams

- Build teams have been meeting regularly. At the last meeting, call sharing was discussed which is one of the big features of this Tyler CAD system. Call sharing is being implemented currently between Summit County Sheriff dispatch and the City of Green dispatch. A call sharing policy is being draft to ensure the correct practices are being used.

Budget and Change Orders

- none

New business:

- Sean Gallagher from Tyler would like to attend future Oversight Committee Meetings.

Good of the Order

- None

Next meeting date: 4.1.20 at 8 am at Tallmadge Council Chambers