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-ALERT-

FedEx Home Delivery Email and Text Scam

Criminals will do just about anything for a chance at getting your money. Now there's a new scam targeting online shoppers.

Many of us order necessities and gifts online. We eagerly wait for the email or text message letting us know our package has shipped. This new scam uses those messages to try and get you to click on a link to take a FAKE customer satisfaction survey. After answering a couple questions, the scam then asks for personal information and a credit card number to claim a free gift. This scam has been sent to several people at the Summit County Prosecutor's Office, including Prosecutor Walsh.

The scam may also inform you the "courier was not able to deliver the parcel". You will be then directed to click an attached link for more details. Remember, if a real delivery is attempted but cannot be completed, the courier will leave a "Missed Delivery" notice at the door with instructions on how to pick up your package.

Hello [REDACTED] your FEDEX package with tracking code GB-6412-GH83 is waiting for you to set delivery preferences: d9emz.info/KxQ0xEKsKZq

- Text message may contain your name, number, or "Hello Mate"
- Do not click on the attached link
- Delete the text or email immediately

Also, FedEx does not send unsolicited text or emails to people requesting money, package or personal information

For information on crime safety, follow us at:

<https://www.facebook.com/SummitCountyProsecutorOffice/>

Stay Safe,

SHERRI BEVAN WALSH
Summit County Prosecutor