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In order to better protect the privacy of our clients, Summit County CSEA employees are no longer able to discuss case information with clients via email. Instead, clients can communicate with CSEA caseworkers through the state's secure website at www.jfs.ohio.gov/ocs

This change allows us to ensure we only discuss case specifics with the custodial and non-custodial parent. If you are not already registered for the Office of Child Support's Customer Service Web Portal, please go to www.jfs.ohio.gov/ocs and click on the registration link.

Prosecutor Sherri Bevan Walsh and CSEA's 120 employees are fully committed to the use of all available enforcement tools to collect unpaid child support. Parents who choose to not support their children are facing the consequences.

Collections near \$84 million annually. We have also collected nearly \$43 million since 2001 from the criminal prosecution of more than 3,700 individuals who were not taking responsibility for their children by paying their child support.

With more than 48,000 cases, Summit County CSEA continues to search for ways of functioning more effectively while maintaining a customer-friendly environment for our clients. Initiatives utilizing technology, such as direct contact email and voice mail, along with a new telephone prompting system, have proven successful in meeting the growing demand for expedited communication.

The Ohio Child Support Customer Service Portal allows customers with an active child support case a secure environment in which they can view their child support case information on demand. Customers are able to view and print up to two years of child support payment data, as well as view address, employment, health insurance and support order information that is on file with the child support agency. Click [here](#) to log in or register for the Ohio Child Support Customer Service Web Portal.

We hope you find our site informative and look forward to providing you with the services you need. If you have any questions please contact [CSEA](#) .

Si usted necesita ayuda para entender esta información, por favor llámé al (800) 726-2765 y pregunte por el intérprete de la agencia del condado de Summit [CSEA](#) .

Summit County Fatherhood Initiative



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E-SERVICES

[Make a Payment online through Ohio Smart e-Pay](#)

[Access Your Payment Information Online](#)

[Child Support Payment Central – What are My Options for Receiving My Support Payments](#)